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I hereby certify that this correspondence and attached documents pursuant to 37 C.F.R. §1.8, are being faxed to Examiner Backer at 703-305-7687 and are being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on:

Date: February 23, 2004

By: Seiji J. Massari
Signature of person depositing U.S. Mail

**IN THE UNITED STATES PATENT AND
TRADEMARK OFFICE**

UTILITY PATENT

Applicants: Petruccelli et al.

Attorney Docket No.: 60655.7600

Serial No.: 09/662,463

Group Art Unit: 3629

Filed: September 15, 2000

Examiner: Jonathan P. Ouellette

Title: **SYSTEMS, METHODS AND
COMPUTER PROGRAM PRODUCTS
FOR RECEIVING AND RESPONDING
TO CUSTOMER REQUESTS FOR
TRAVEL RELATED INFORMATION**

Confirmation No.: 3649

RECEIVED

RESPONSE under 37 C.F.R. 1.111

MAR - 2 2004

GROUP 3600

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Commissioner:

In response to the Office Action dated November 17, 2003, please amend the above-identified application as follows and consider the Amendments and Remarks beginning on the following page.

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